**Product Return Policy**

1. **Return Window**: Customers have 30 days from the date of purchase to return an item.
2. **Condition**: Items must be unused, in the same condition as received, and in the original packaging.
3. **Proof of Purchase**: A receipt or proof of purchase is required for all returns.
4. **Refund Method**: Refunds will be issued to the original payment method.
5. **Processing Time**: Refunds will be processed within 5-10 business days after receiving the returned item.
6. **Shipping Costs**:
   * For defective items: We cover return shipping.
   * For non-defective items: The customer is responsible for return shipping costs.
7. **Exceptions**:
   * Personalized or custom-made items cannot be returned unless defective.
   * Perishable goods cannot be returned.
8. **Exchanges**: We offer exchanges for items of equal or lesser value within the 30-day return window.
9. **Damaged Items**: Please contact customer service within 48 hours of receiving a damaged item.
10. **Right to Refuse**: We reserve the right to refuse returns that do not meet these conditions.

For any questions or to initiate a return, please contact our customer service team: “info.admin@pentecostalunity.org”